



LOWER CAPE OUTREACH COUNCIL, INC

**P.O. Box 665
Orleans, MA 02653**

Mary L. Cottrell, Secretary
Department of Telecommunications and Energy
One South Station
Boston, MA 02110

RE: Commonwealth Electric Company, D.P.U. 90-3C/D.P.U. 91-80

Dear Secretary Cottrell:

I am writing to voice my support for the Enhanced Outreach Program as filed with the Department of Telecommunications and Energy by the Attorney General.

The Lower Cape Outreach Council has been providing emergency financial assistance to residents of the Lower Cape for 21 years. The first six months of 2001 we have spent \$28,604.00 keeping 119 households' electricity turned on. Our entire budgeted amount to be spent on electric bills for the year is \$34,000. Clearly we will exceed that amount. Many of our clients have been overwhelmed by the increased cost of housing, electricity, gasoline, and heating oil. I feel the proposed "program" will help to address the issues of how they can best be spending the resources they have through the budget counseling and reduce their actual energy costs through the energy conservation referrals. I believe that spending time with our clients devising a workable budget in conjunction with helping them to pay off their back balance on their electric bill would be of terrific value to them.

It is my opinion that the "program" is well designed and functional and I appreciate the built in flexibility to alter or 'tweak' the "program" as we see the effects of this plan and learn what is working well and what is not.

If I can be of further help or information, please do not hesitate to call. I can be reached at 1-508-240-0694 or lcoc@lcoutreach.org

Sincerely,

Robin Carroll
Director of Human Needs

Lower Cape Outreach Council